



Communication Department

<i>Course Title</i>	COMM 0222 001 – Intercultural Communication
<i>Duration (Summer 1 , 2017)</i>	May 22 – June 30, 2017
<i>Class times & Location</i>	ONLINE - PLATO
<i>Instructor</i>	Shirley Acquah
<i>Email</i>	sacquah@westfield.ma.edu
<i>How to contact instructor</i>	Use the message tool in PLATO to send a private email to the instructor
<i>Reading Materials</i>	<ul style="list-style-type: none"> ▪ Reading and supplemental course materials will be provided by instructor and uploaded on PLATO
<i>Course description and goals</i>	<p>The objective of this course is to understand the theories, processes, and applicability of Intercultural Communication Concepts. At the end of this course, you should:</p> <ul style="list-style-type: none"> ▪ Demonstrate an understanding of how culture influences the communication process ▪ Understand the link between personal culture, national culture, and organizational culture ▪ Apply theories, research, and personal experiences in the analysis and understanding of intercultural communication ▪ Understand the communicative aspect of cultural diversity and how to harness these elements to promote individual competency ▪ Critically evaluate and discuss current trends about intercultural communication
<i>Course requirement</i>	<ul style="list-style-type: none"> ▪ Complete assigned readings ▪ Watch and critique videos ▪ Submit assignments and quizzes ▪ Participate in discussion forum ▪ Complete final paper