LABOR RELATIONS  
*on line* 
MGMT 0301  
PROFESSOR PHILIP ETTMAN

Allow me to introduce myself:  
http://wwwbus.wsc.ma.edu/bio/ettman.html

The best way to reach me is by email, either through this course site on Plato or my college email at pettman@westfield.ma.edu. I try to respond to all emails within 48 hours. My campus telephone number is (413) 572 – 5695 [extension 5695 from a campus phone]. Our department secretary usually knows how to reach me – she is Carmen and can be reached at (413) 572 – 5590. In the event of a crisis that requires immediate attention, my home number is (860) 678 – 8160.

**OFFICE HOURS:**  
*On line office hours* for Fall, 2011 are:  
Mon and Wed from 12:30 – 1:30 P.M.  
of course, I am available by phone or email at other times.

**REQUIRED TEXT:**  
ISBN: 978-0-07-353033-8  
MHID 0-07-353033-6  
additional materials will be made available.  
The text is available at the bookstore for sale or rental. In addition, the text book is available in an e-book format through [www.coursesmart.com](http://www.coursesmart.com) for a cost that appears more economical than at retail outlets.

**OBJECTIVES:**  
This course is designed to provide an understanding of and an appreciation for the fundamental principles and concepts of modern labor relations.

The course is important to students on several levels:  
for the student planning to pursue a career in labor relations, it is crucial as the foundation for the future;  
for other students, those with an interest in but not an ambition in labor relations, this course is important because labor-management relations will directly or indirectly affect almost anyone working in a private or public sector organization.

In this course, we will study the background and theory of labor relations, analyze those factors and apply them to solve specific cases. We will combine text, other readings, motion pictures, videos, simulations, class discussions and case analysis.

**EXPECTATIONS:**
Learning on-line requires active participation in the course. In addition to text, postings, pod casts there will be additional quizzes, projects and assignments. Some of these will involve interactive discussions with others in the class. You are all expected to keep up with the assignments and to contribute to and participate in discussions.

In addition, there will be a mid term exam, a research/writing project and a final exam. All exams MUST be taken when scheduled. *Failure to take an exam at its scheduled time will result in a grade of zero, unless Professor Ettman approves other arrangements, in advance.* Exams will only be delayed for a proven family or health exigency.

**ASSESSMENT**

Your grade will be derived as follows:

<table>
<thead>
<tr>
<th>Component</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid term exam</td>
<td>30%</td>
</tr>
<tr>
<td>Research/Writing Project</td>
<td>30</td>
</tr>
<tr>
<td>Final Exam</td>
<td>30</td>
</tr>
<tr>
<td>Participation in online discussions and exercises</td>
<td>10</td>
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<tr>
<td></td>
<td>100%</td>
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*Please note:* I do not like the “grade book” feature of the software, so I do not use it. I keep accurate records of your grades and your progress on assignments on my own spreadsheet. If you would like to know how you are doing, send me an email at any time and I will give you an update.