H.E.L.P. Policies

Program Registration Policy
The H.E.L.P. program requires advance registration. The program is expected to fill rapidly and early registration is advised. To reserve a spot in the program, a $200 non-refundable deposit payment is required. All additional required electronic camp forms must be received by the due dates indicated on the website to maintain a reserved seat. If the program fills, participants will be waitlisted and notified accordingly.

Refund Policy
There are no refunds of the deposit payment for voluntary withdrawal before or during the program, failure to show, sickness, or removal from the program for violation of behavior code. Refunds will be issued in the event the program is cancelled or for waitlisted students who are unable to obtain a spot in the program.

Physical Exam Requirement
Massachusetts law requires that a physical exam be conducted less than one year before program attendance. A copy of this form, signed by a physician, must be on file in the Division of Graduate & Continuing Education **by June 5, 2026**. Please contact us if you have questions or concerns about meeting this deadline. Parents of participants with special needs must contact us directly about reasonable accommodations.

Enrollment in H.E.L.P. indicates your acceptance of all Policies and Terms of Registration. There are no exceptions to the above-stated policies.

If you have any further questions, please contact Brandon Fredette at
(413) 572-8033 or bfredette@westfield.ma.edu.