

# Mental Health Outreach Counselor

Northampton/Amherst

## *Full-time position*

ServiceNet's ACCS (Adult Community Clinical Services) is recruiting counselors and social workers to join our team. ACCS is funded by the Massachusetts Department of Mental Health to provide case management and residential supports for people living with serious mental illness. If you have a passion for helping individuals to achieve mental health recovery and more fulfilling lives in the community, this position is an excellent opportunity.

You will provide community-based outreach social work services. You will collaborate with colleagues and organizations in the community that provide mental health and substance use treatment, as well as a range of social, economic, educational, and vocational services, ACCS values working together to support each program participant in meeting his or her unique goals and needs.

As an **Outreach Counselor**, you will:

- Assist people in achieving their treatment plan goals through case management.
- Provide help in securing benefits and other resources.
- Provide support and education for participants to improve their community living skills including help with the following:
  - Transportation: accompanying people to appointments and teaching them to use public transportation
  - Provide coaching and support related to mastering activities of daily living.
  - Provide help obtaining services and navigating complex systems of care.
  - Contribute as part of the clinical team to inform ongoing service planning.
  - Provide emotional support, encouragement, and mentorship.

**The position requires:**

1. **Valid driver's license and access to a reliable vehicle**
2. **Ability to use a computer and software**
3. **US Citizenship or valid work permit**

**Schedule:**

### Vacancy 1

**Monday - Friday 10am-6pm**

**Total=40 hours**

### Vacancy 2

**Tuesday-Saturday 9am-5pm**

**Total=40 hours**

**Pay & Benefits**

ServiceNet offers a wage of \$14.00/hour-plus a \$0.75 wage differential for Medication Administration Program (MAP) certification. (Annual starting salary between (\$29,120 to \$30,680). We provide paid orientation and training for certification in Medication Administration Program (MAP) and CPR & First Aid.

We offer a generous time-off package; comprehensive health and dental insurance plans; a 403(B) retirement plan, with employer matching; long-term disability benefits; paid life insurance; tuition assistance; and several more benefit options.

**Interested?**

Please email your resume and cover letter, and schedule you are interested in, noting **Search #794** in the subject line, to [jobs@servicenet.org](mailto:jobs@servicenet.org). We look forward to hearing from you!

*ServiceNet is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual preference, national origin, disability, or veteran status. We are proud to be a tobacco-free employer.*