

**GOAL #5 STATEMENT: Focus and sustain efforts on student retention and degree completion**

Key Strategy or Initiative	Specific Actions	Responsible department/person	Implementation milestones	Resource Requirements	What results? How will we assess and hold ourselves accountable for making progress?	Progress Update April-May 2011
1. Foundations of Excellence Program.	1.1 Complete Foundations of Excellence Self-Study	Academic Affairs Student Affairs	<ul style="list-style-type: none"> <li>Faculty/Staff survey launched 10/2010</li> <li>Student survey launched 12/2010</li> <li>Current practices inventory ongoing</li> <li>Dimension committees complete work by 4/2011</li> </ul>	\$18,000 – half from each Academic Affairs and Student Affairs to be spent in 2010-2011; \$18,000 additionally to follow 2011-2012. No additional financial resources to FY11 budget needed.	Final report by June 2011 with action items identified for 2011-2012 year	<p>Report completed and submitted to the Steering Committee; Feedback from Gardner Institute early June 2011. Some action items already underway, including implementation of PHAROS (electronic reporting software) and launch of website for 1<sup>st</sup> year students and their parents.</p> <p>Counseling Center implemented Solution Focused Brief Therapy model Fall 2010 reducing wait list time by 28%. 93% of students surveyed indicated counseling has been an important factor in their success at WSU. Fall 2010, 33% of students presented for services rated as having high levels of distress, upon</p>

						<p>completion of counseling this number dropped to 7%.</p> <p>Career Services has seen steady increase in monthly appointments along with a 4% increase in overall office services usage.</p> <p>Career Services surveyed students on effectiveness of programs offered.</p>
	1.2 re-introduce a campus student veterans group	Veterans affairs Committee/Student Veterans	<ul style="list-style-type: none"> <li>Select veteran group model</li> </ul>	No additional financial resources to FY11 budget needed.	Established by May 2011	<p>WSU Veterans Facebook page created.</p> <p>Fall 2011 Veterans will seek SGA recognition for Student Veterans of America chapter.</p> <p>Veterans specific events for orientation June 2011.</p>