

# PERFORMANCE EVALUATION NON-UNIT CLERICAL

# FORM PREVIEW Must be submitted by DocuSign

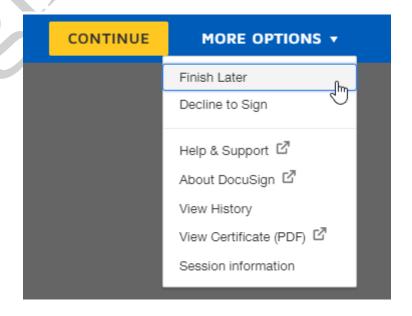
# DocuSign "Finish Later" option

In DocuSign, the "Finish Later" option allows you to temporarily pause and save your progress on a document, returning to it later to complete signing.

This feature is useful when you need to gather more information or can't finish signing immediately.

You can access the document later through the DocuSign email notification link or by logging into your account.

If you allow the session to time out, nothing will save.





# PERFORMANCE EVALUATION

# **NON-UNIT CLERICAL**

PART I: GENERAL INFORMATION	
Name:	
State Title:	
Campus Title:	
Department:	
Annual Evaluation Period: July 1, <u>20</u> to June 30, <u>20</u>	$\wedge$

#### PART II: EVALUATION OF SPECIFIC AREAS

## **Workflow Process**

- 1) Employee completes self-evaluation in the EMPLOYEE SECTIONS for each area of evaluation.
- 2) Employee signs verifying self-evaluation is complete and submits to Supervisor for response.
- 3) Supervisor completes the SUPERVISOR SECTIONS for each area of evaluation.
- 4) **Supervisor signs** verifying their response is complete and **submits** to **employee** for review and/or additional comments. A meeting with the employee is *recommended* before next step to allow for discussion.
- 5) Employee may record additional comments (optional) and signs verifying receipt of completed evaluation.
- 6) The form routes to **Division VP**, if applicable, for **signature verifying receipt** before final **routing to HR**.

#### **Rating Scale**

- **Significantly Exceeds Expectations** work is performed in a distinguished superior manner achieving all goals at a level significantly above expectations; very few employees will achieve this rating.
- **Exceeds Expectations** work is performed with a high degree of competence and all goals are achieved at a level typically above standard.
- Meets Expectations work is performed in an acceptable manner achieving goals at a level that meets the standard.
- **Does Not Meet Expectations** work is performed below the standard requirement; has trouble meeting some goals; room exists for improvement.
- Unsatisfactory significantly deficient in skills and abilities.

### **Areas of Evaluation**

- Quality of Work
- Management of Workload/Organization Skills
- Attendance and Availability
- Communication Skills
- Constituent Service
- Work Attitudes
- Interpersonal Skills

Evaluation Schedule	
Employee self-eval period ends	June 30
Employee self eval due to supervisor	July 15
Supv completes eval and reviews w/employee	August 15
Supv submits completed eval to Division VP	August 31
Division VP reviews and submits to HR	September 15

Contact <u>HR@westfield.ma.edu</u> for assistance.

This form available at <a href="https://www.westfield.ma.edu/offices/hrttileix-eo/forms-and-resources">https://www.westfield.ma.edu/offices/hrtileix-eo/forms-and-resources</a>

<b>Quality of Work</b> – Produces accurate, neat, and thorough work, whether self-initiated or supervised; takes pride in work; demonstrates professional skills and knowledge of the responsibilities and duties assigned to the position.		
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory		
Response:		
SUPERVISOR SECTION		
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory  Response:		
Management of Workload/Organization Skills — Organizes and prioritizes work appropriately; meet deadlines; produces the required amount of work to meet the needs of the institution; completes work in a timely and thorough manner; is results oriented and assumes responsibility and accountability for own work.		
EMPLOYEE SECTION		
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory  Response:		
nesponse.		
SUPERVISOR SECTION		
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory  Response:		

<b>Attendance and Availability</b> – Conforms to established work schedule; is available to perform responsibilities and provide administrative support; answers messages and inquiries in a timely manner.
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
Communication Skills – Effectively communicates with others in writing and speaking, listens carefully, represents the University well in internal and external communications; informs supervisors of status of projects and key issues.
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:

<b>Constituent Service</b> – Responds quickly and in a friendly manner to requests from students, faculty, staff, administrators, and the external community; is courteous and helpful to others; assists constituents efficiently avoiding
unnecessary referrals to other offices or agencies.
EMPLOYEE SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory  Response:
nesponse.
CHDEDWICOD CECTION
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory
Response:
Work Attitudes – Endeavors to improve work techniques; accepts supervision and feedback, constructive criticism and responsibility; projects a positive image; demonstrates initiative and flexibility.
EMPLOYEE SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory
Response:
CUDED/ICOD CECTION
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory
Response:

Interpersonal Skills – Has effective working relationships with others; treats others with civility and respect; works collaboratively as part of a team.
EMPLOYEE SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory  Response:
SUPERVISOR SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory  Response:
incopolise:

<b>Accomplishments:</b> Identify any extraordinary achievements, notable service, or exemplary contributions to the university community made within this evaluation period.
EMPLOYEE RESPONSE:
SUPERVISOR RESPONSE:
Goals: Identify goals for the upcoming evaluation period.
EMPLOYEE RESPONSE:
SUPERVISOR RESPONSE:

PART III: ACCOMPLISHMENTS AND GOALS

PART IV: ADDITIONAL COMMENTS AND SIGNATURES		
Employee Comments (optional):		
	$\lambda$	
	$\lambda$ ) $\gamma$	
Supervisor Comments (optional):		
	<i>y</i>	
Signatures		
Employee Self-Eval Completed By:	Date:	
Supervisor <b>Eval</b> Completed:	Date:	
Employee Receipt of Supervisor Eval:	Date:	
Employee Receipt of Supervisor Eval: (Does not imply agreement with the evaluation)		
Received by Human Resources:	Date:	